



Frequently Asked Questions

FAQs



Welcome to KD Kiddie Care

At KD Kiddie Care, we're more than a daycare—we're a community dedicated to helping children learn, grow, and thrive. With personalized programs, nurturing teachers, and a safe, joyful environment, we partner with families to provide the very best start for every child's journey. Here are some answers to the most commonly asked questions.

Safety and Policies

1. What safety measures do you have in place to protect my child?

We prioritize safety with secure entry systems, thorough background checks for all staff, and regular emergency procedure drills. You can find more details in our Parent Handbook, available on our website.

2. What is your staff-to-child ratio?

Our ratios meet or exceed state requirements, ensuring each child receives personalized attention and care in a safe, structured environment.

3. What qualifications and training do your staff members have?

Our teachers meet all state minimum standards and are trained annually in CPR, first aid, and safety protocols. Our teachers are hand-selected and are experienced, caring professionals dedicated to nurturing your child's growth and development.

4. What is the policy on late pick-up?

There is a charge of \$5 for every minute after 6:30 PM until the time of pick up. This charge is due on the same day and must be paid in cash. If this occurs three times, the center may dismiss the child from the program.



5. What is your sick child policy?

If your child is unwell, we ask that you keep them home to prevent the spread of illness. Children can return to daycare once they are symptom-free for 24 hours or have a doctor's note.

Programs and Daily Activities

6. What is the daily schedule like for my child?

Children enjoy a balanced day of activities, including learning time, nutritious meals, outdoor play, nap time, and creative expression. Each schedule is tailored to their age group.

7. What age groups do you serve?

We provide care for children aged 6 weeks to 12 years, offering specialized programs for infants, toddlers, preschoolers, KinderPrep, and school-age kids.

8. Do you offer a summer program?

Yes! Our summer program is available for children up to 12 years old and includes fun, engaging activities to keep them active and learning during school breaks.

9. How do you encourage social development?

We promote social skills through group activities, playtime, and collaborative learning experiences. Our programs emphasize communication, empathy, and teamwork.

10. What is your enrollment process like?

Our enrollment process is simple and quick. Complete the online application, pay the enrollment fee, and connect with our team to finalize your child's spot.



Parent Engagement and Communication

11. How do you communicate with parents about their child's progress and daily activities?

We use the Brightwheel app to provide real-time updates, including photos, videos, and daily logs. Parent-teacher meetings are also scheduled regularly.

12. How can parents get involved?

KD Kiddie Care encourages families to visit their child's classroom, speak with the teacher, and attend center events. Families can also participate by donating needed items and attending scheduled family meetings and conferences. The center has an open-door policy.

13. Can I visit my child during the day?

Absolutely! We encourage parents to visit or check in during the day. However, we do ask that visits align with classroom routines to minimize disruption.

14. What happens if I'm running late to pick up my child?

We understand occasional delays happen. If you're running late, please notify us as soon as possible. A late pickup fee, detailed in your contract, may apply.

Nutrition and Personal Items

15. Do you provide meals and snacks, or should I pack food for my child?

We provide freshly prepared meals and snacks daily, including breakfast, lunch, and an afternoon snack. All meals are nutritious, allergy-conscious, and free from added sugars.

16. How do you handle food allergies?

We take food allergies seriously. Our kitchen staff follows strict protocols to prevent cross-contamination, and we work closely with parents to accommodate individual dietary needs.



17. What are the rules about bringing personal items to the center?

Children should not bring toys from home, except for special transition items like blankets. The center is not responsible for lost clothing. All personal items, including backpacks, sheets, blankets, and coats, must be labeled. Cell phones and other electronic devices should not be brought to the center, at least, are not permitted in the classroom at any time.

Additional Questions

18. What are the center's hours of operation?

KD Kiddie Care is open Monday through Friday, all year round, from 6:00 AM until 6:30 PM. Please refer to the tuition fee schedule for holidays when the center is closed.

19. Do you offer part-time care?

Yes, we offer both full-time and part-time options to accommodate busy family schedules.

20. What makes KD Kiddie Care different from other centers?

We combine top-quality educational childcare with a nurturing environment, highly trained staff, flexible scheduling, nutritious meals, and seamless communication, creating a comprehensive experience that prioritizes both children and families.



Why Families Choose KD Kiddie Care

Flexible Hours:

We're open from 6:00 AM to 6:30 PM, offering full-time and part-time options to accommodate busy family schedules.

Certified Educators:

Our experienced and passionate teachers are fully trained to meet the needs of every child, ensuring a high-quality learning environment.

Nutritious Meals:

Healthy meals and snacks are prepared daily to fuel growing minds and bodies.

Age-Appropriate Programs:

Tailored activities and curriculum designed for infants, toddlers, preschoolers, KinderPrep, and school-age kids to promote early education.

Brightwheel Communication:

Real-time updates to keep parents connected and informed about their child's day.

Next Steps

Contact us to schedule a tour or connect with one of our staff members about the enrollment process.

Visit www.kdkiddiecare.com